
	<p>Subject to order value and shipping destination you can purchase FarSite products and pay for them by AMEX, VISA or MasterCard.</p> <p>To ensure SECURITY FOR BOTH YOU AND US all credit card purchases are handled in the following manner.</p>	
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Step 1: Place your order

Orders can be placed by email: info@farsite.com or by telephoning: **+44 (0) 1256 336740**. We can accept credit card orders in Sterling (GBP) or Euros (EUR). Cards billed to the cardholder in other currencies can be accepted but the amount billed will be a currency conversion of the amount charged by FarSite in GBP or EUR. The list below details the information we will need:

1. A brief description of the products being ordered and their product codes
2. The quantities required of each item
3. Payment method stated as Credit Card
4. Your contact details including your telephone, fax number and email address
5. Any special order instructions

Step 2: Credit Card Authorisation

We will email you the Credit Card Authorisation form, which will include:

1. A description of the products with the product codes and quantities you ordered
2. The price for the products, delivery and taxes if applicable
3. The expected shipment date
4. A section for you to sign and enter your credit card details

Step 3: Credit Card Details

You should verify the order information, **sign and complete the credit card details section** scan and email the Credit Card Authorisation form to info@farsite.com.

Step 4: Shipment

We will verify your credit card details and ship the products to you. A 'paid by credit card' invoice will be included with the package or may be posted to you separately once the products have been dispatched. Should any problems occur during verification we will contact you by either telephone or email.

All shipments are by Courier.

Where products ordered are in stock we aim to ship next working day once the credit card has cleared. Where an item is not in stock we will advise you in writing of the expected shipment date. All the products listed on the web site are normally kept in stock.

Notes:

- **Order Confirmation:** The emailed Credit Card Authorisation form is always promptly dispatched. If you do not receive the form within a day please contact us as we may not have received your order.
- **Shipping Charges:** The shipping charge will be calculated and detailed on the Credit Card Authorisation form.
- **Shipping Dates:** We aim to dispatch products within 1 working day of your order, provided the credit card has cleared; the anticipated shipping date will be quoted on the Credit Card Authorisation fax. Should any delays occur you will be contacted immediately.
- **Shipping Address:** We always ship to the credit card billing address.

FarSite Communications Ltd – Purchasing by Credit Card

- **Export Approvals:** We have all the relevant Export Approvals to ship the products world-wide. All FarSite goods are not subject to any specific product related export restrictions but we cannot export to areas subject to general United Nations or EU sanctions.
- **Trading Name:** FarSite Communications Ltd.
- **Postal Address:** Tempus Business Centre, 60 Kingsclere Road, Basingstoke, Hampshire, RG21 6XG, United Kingdom.
- **Sales Terms and Conditions:** [FarSite's sales terms and conditions](#)
- **Problems with your order:** In case of any problems we will immediately get in touch with you using the contact details supplied with your order.

If at any stage you have questions relating to your order please either contact the Sales department on +44 (0) 1256 336740, email info@farsite.com or the Order Processing department on +44 (0) 1256 330461.